

## Digital Supply Chain Roadmap Template – Technology – Reflective Exercise

Use this template to capture your ideas and priorities as you complete each readiness dimension. You can complete this by yourself or as a group exercise with your management team.

**What technologies have you seen or heard about working in your peers and competitors?**

*e.g. use of cloud-based systems for tracking, scheduling or planning*

**Are you confident that your IT infrastructure can withstand cyber-attacks?**

*e.g. external cyber-security specialist review*

**Is data collected, stored and analysed safely and in a way to support decision making and provide required information to partners and customers?**

*e.g. visibility of exceptions needing attention such as delayed orders, projected stock-outs; performance management dashboard*

## Digital Supply Chain Roadmap

Business Challenge	Business Outcome	Business Change	Business Actions		
			Now	Next	Later
<i>Identify a business challenge or priority that you want to address</i>	<i>Describe what success would look like when you address this challenge.</i>	<i>Describe what will need to change to achieve these outcomes.</i>	<i>What short term actions will you take (0-6m)</i>	<i>What medium term actions will you take (6m-12m)</i>	<i>What longer term actions will you take (12m+)</i>
<i>TECHNOLOGY: The product data in the business is poor</i>	<i>Full accurate data would reduce order fulfilment errors, answer technical questions, support the website and enable projects like warehouse automation</i>	<i>Need to collect accurate data for all current products, and have processes to capture data for new and modified products</i>	<i>Confirm data we need. Identify if current product data for majority of products is available from a few suppliers. Send data request to some suppliers and measure other products in-house</i>	<i>Review and design processes to capture product data for new and modified products going forward. Investigate if a Product Information Management system would be cost-effective</i>	<i>Select and implement a Product Information Management system</i>