

Digital Supply Chain Roadmap Template – People – Reflective Exercise

Use this template to capture your ideas and priorities as you complete each readiness dimension. You can complete this by yourself or as a group exercise with your management team.

How are we training and developing our people to be able to use data and digital technologies effectively?

e.g. training programmes, training budgets, online training, team meetings, bootcamps, HR training records

Can all my team members readily access supply chain and operational data that they need to work efficiently?

e.g. dashboards on noticeboards in workshops/ factory floors, data directly on equipment, tablets, shared desktops, team meetings

Do we measure, track and monitor individual and team performance, aligned to key performance indicators?

e.g. HR/Business database, individual and team reviews, agreed objectives and metrics, shared dashboards and team metrics

Digital Supply Chain Roadmap

Business Challenge	Business Outcome	Business Change	Business Actions		
			Now	Next	Later
<i>Identify a business challenge or priority that you want to address</i>	<i>Describe what success would look like when you address this challenge.</i>	<i>Describe what will need to change to achieve these outcomes.</i>	<i>What short term actions will you take (0-6m)</i>	<i>What medium term actions will you take (6m-12m)</i>	<i>What longer term actions will you take (12m+)</i>
<i>PEOPLE: My team do not have sufficient digital skills.</i>	<i>Digital champions have completed basic training. Team members have personal development plans which include digital skills.</i>	<i>Budget allocated for training and development. Digital skills are included in our recruitment profiles. Team given time to prioritise training.</i>	<i>Skills audit to assess key gaps across the team. Access free training available through programmes such as Made Smarter.</i>	<i>Skills matrix to identify future skills requirements and develop role descriptions where there are gaps. Roll out personal development plans for all the team.</i>	<i>Add new roles to the team as budget permits. Online training system so we can monitor and track training and offer e-learning modules.</i>