

## Digital Supply Chain Roadmap Template – Partners – Reflective Exercise

Use this template to capture your ideas and priorities as you complete each readiness dimension. You can complete this by yourself or as a group exercise with your management team.

**How do you currently communicate with your customers, suppliers and service providers?**

*e.g. email, phone, electronically connected, system to system, ERP to ERP*

**What customer and supplier metrics and performance indicators do you measure and share?**

*e.g. Delivery performance (OTIF), forecast accuracy and consumption, lead-time data, on time payment measures, Health Safety Security and Environment performance.*

**How do you collaborate with your customers, suppliers and service providers to drive continuous improvement?**

*e.g. regular meetings to share ideas and work on shared goals, direct sharing of savings from productivity gains, new product development.*

## Digital Supply Chain Roadmap

Business Challenge	Business Outcome	Business Change	Business Actions		
			Now	Next	Later
<i>Identify a business challenge or priority that you want to address</i>	<i>Describe what success would look like when you address this challenge.</i>	<i>Describe what will need to change to achieve these outcomes.</i>	<i>What short term actions will you take (0-6m)</i>	<i>What medium term actions will you take (6m-12m)</i>	<i>What longer term actions will you take (12m+)</i>
<i>PARTNERS: Supplier delivery performance at 80% - poor visibility of open orders and due dates</i>	<i>Supplier delivery performance at 99%, full visibility of any open orders and any risks associated with them.</i>	<i>Collaboration with suppliers, shared delivery KPIs and incentives. Development of tools and processes to give more visibility.</i>	<i>Team to engage with top 5 suppliers who would be open to work jointly on a project to define what it might look like.</i>	<i>Research appropriate digital tools to pilot within the business and with key suppliers. Select tools / tool to take forward for use with all suppliers.</i>	<i>Complete full implementation across all suppliers and use this to drive continuous improvement- target of 99% performance</i>