

Digital Supply Chain Roadmap Template – Operations – Reflective Exercise

Use this template to capture your ideas and priorities as you complete each readiness dimension. You can complete this by yourself or as a group exercise with your management team.

How could you improve your customers' experience?

e.g. better visibility of order and delivery status, reduced production or fulfilment lead-time, improved product availability

What aspect of your operations prevents this?

e.g. systems integration, too many steps and delays in current processes, limitations in forecasting and planning

Which parts of your operations have hit a wall in terms of cost or performance?

e.g. cannot reduce cost per unit at current purchase/production volumes, lead-time from suppliers remains too long

Digital Supply Chain Roadmap

Business Challenge	Business Outcome	Business Change	Business Actions		
			Now	Next	Later
<i>Identify a business challenge or priority that you want to address</i>	<i>Describe what success would look like when you address this challenge.</i>	<i>Describe what will need to change to achieve these outcomes.</i>	<i>What short term actions will you take (0-6m)</i>	<i>What medium term actions will you take (6m-12m)</i>	<i>What longer term actions will you take (12m+)</i>
<i>OPERATIONS: The business is running its production operations on spreadsheets</i>	<i>Save much admin time, avoid errors and checking of the schedule, quick and clear info on batches, orders, materials</i>	<i>Replace the spreadsheets with a production scheduling system</i>	<i>Assess software solutions, including user reviews. Prepare clear requirements list. Select a solution</i>	<i>Implement the solution, probably first as a pilot alongside the spreadsheets</i>	<i>Consider what other systems and hardware could enhance customer service, reduce waste and increase efficiency</i>